A Software Solution
Indigenous Child & Family Services

Mustimuhw Information Solutions

At Mustimuhw Information Solutions (MIS), we understand the importance of providing Child and Family Services teams with the appropriate tools to support their work. We have over 25 years of experience working with First Nations to develop the right software solutions for Health <u>and</u> Child & Family Services organizations.

Our Story
Cowichan Tribes established MIS to provide meaningful software solutions created by First Nations for First Nations. The name of our company was selected by Cowichan Elders and "Mustimuhw" is the Hul'q'umi'num term for "All of the People". Hundreds of First Nations across the country are using our software to support their delivery of health and child & family services.

Removing Silos, Creating Space for Collaboration
With a system that supports service delivery for both Child & Family and Health, you will have the ability to securely communicate and collaborate in meaningful ways across departments, improving outcomes for children, families and the Nation. Our roles-based access model allows each department to determine what information they want to share and with whom.

Using our software, Child and Family Service teams benefit by having the ability to manage their intake processes, conduct assessments, plan and deliver services, initiate and monitor referrals, generate service quality assessment reports, capture group activities & events, and much more.

Privacy & Security, OCAP, Governance, OCAP
We take the privacy & security of your data very seriously. Our software has received national certification for health information privacy and security. It is OCAP-aligned and supports Nation-based Data Governance, meaning YOU own and control your data, and YOU decide who can view & access it.

Key Benefits:

- Customized to suit your needs. Not a generic case management system
- Breaks down silos within a Nation. Integrated collaboration and communication across teams (i.e., Health & CFS programs)
- A Software Solution created by First Nations for First Nations
- Role-based security access controls help ensure appropriate data sharing and access to information by staff & across teams
- Deployed locally on-premise or secure cloud-hosted, according to your needs & preferences
- Efficient Reporting for all levels of the organization
- OCAP-Aligned; Supporting Nation-Based data governance

Get Started Today
Book a Demo @ www.mustimuhw.com

Contact Us: info@mustimuhw.solutions

MIS Software Features & Functions

Track Case File | Intake | Assessments | Plan | Referral Management | Document Management | Case, Household & Family Linkages

Individual & Team Task Management | Custom Reports | Electronic Forms | Help Desk Support | Track Group Activities/Services | Role-Based Security | Access Audits
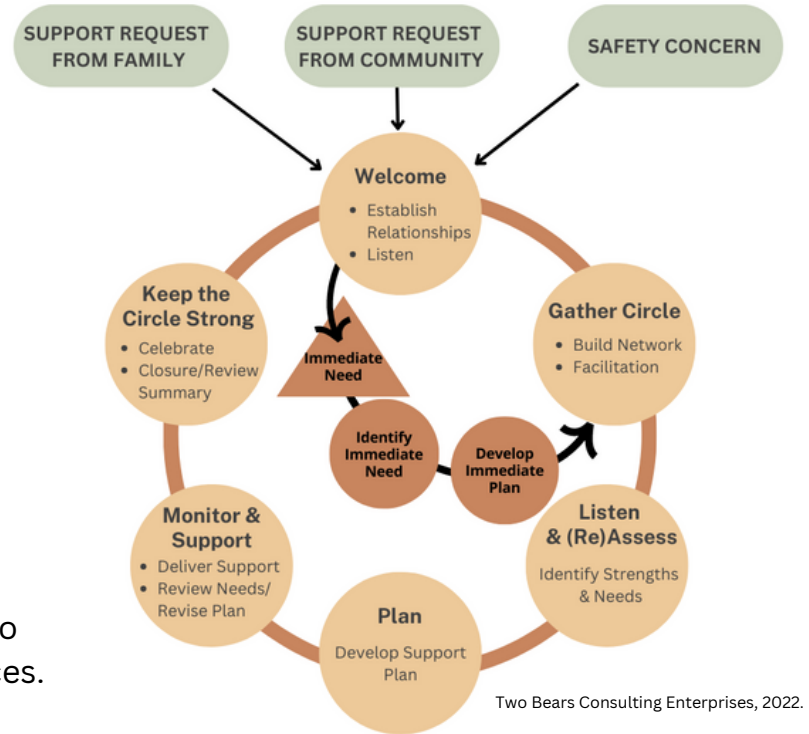
Indigenous Child & Family Workflow

With the help of our First Nations customers, we are developing an understanding of the new and evolving approaches to the Indigenous Child & Family Services workflow. With their guidance, we are reframing the way related workflows and concepts are described to better align with First Nations approaches so that we can ensure our software meets your needs both today and in the future.

We are on a Journey

Today, our software supports Child and Family "Prevention" services. We are now enhancing it to support the broader range of "Protection" services.

SUPPORT REQUEST FROM FAMILY | SUPPORT REQUEST FROM COMMUNITY | SAFETY CONCERN

Welcome
- Establish Relationships
- Listen

Gather Circle
- Build Network
- Facilitation

Listen & (Re)Assess
Identify Strengths & Needs

Plan
Develop Support Plan

Monitor & Support
- Deliver Support
- Review Needs/ Revise Plan

Keep the Circle Strong
- Celebrate
- Closure/Review Summary

Immediate Need
Identify Immediate Need
Develop Immediate Plan

Two Bears Consulting Enterprises, 2022.

Bill C92 provides Child & Family Services teams with the opportunity to advance new Nation-based approaches to service delivery. To ensure the roadmap for our software meets the current and evolving needs of these teams, we have started an Indigenous-led coalition to work in partnership with us to keep pace with the changing requirements of Indigenous Child and Family Services.

We invite you to join this growing coalition of Nations to work together to create the right solutions that support the way in which you choose to deliver Child and Family Services today and will grow with you as you evolve your practices over time.

Join Us on Our Journey

Are you interested in joining a coalition of First Nations who want to advance Indigenous-led software solutions that support their evolving Child & Family Services needs? Want a say in how our software evolves to support and grow with you?

Join today! Reach out to us, we can't wait to hear from you. Email: **info@mustimuhw.solutions**

Get Started Today
Book a Demo @ www.mustimuhw.com

Contact Us: info@mustimuhw.solutions